



Web Hosting Service Canterbury Christ Church University

Challenge

Canterbury Christ Church University were looking to replace an in-house system for hosting student websites.

They were looking for a complete solution to:

- ✔ Streamline student and lecturer onboarding by leveraging Azure Active Directory Single Sign on Technology.
- ✔ Provide a single location for lecturers to manage student accounts.
- ✔ Provide high availability backups.
- ✔ Provide a wraparound support solution (Network, Hardware, Software, Lecturer and Student support).



“Education Host have been brilliant, they're approachable, knowledgeable, and extremely good at what they do. They've given us an up-to-date, real-world relevant, fully managed solution.”

Technical Owner
Canterbury Christ Church University

About Us

Education Host Ltd is a privately owned and operated global provider of student, business and faculty hosting, founded in 2011. Education Host offers managed automated hosting services with fully supported amenities and web tools that have empowered global users, universities, colleges and schools to do more on with affordable cost in mind. Education Host is globally recognised as an established, reliable, and trustworthy partner in the industry.

Case Study

Education Host support Canterbury Christ Church University by providing a single sign-on, fully managed web hosting service.

The web hosting service provided by Education Host provides students and lecturers with end-to-end management of their own web hosting space, with a secure domain for each account.

Included in the solution is:

- ✔ Client area for management of services and support tickets, which included live chat support functionality
- ✔ Access to the cPanel control panel for each student and lecturer
- ✔ Active Directory Integration to enable user, password, and access management at an organisation level
- ✔ Subdomain per student and lecturer
- ✔ One-Click installations of hundreds of popular scripts (such as WordPress)
- ✔ User selectable PHP versions based on the L.A.M.P (Linux Apache, MySQL, PHP stack)

- ✔ Lecturer dashboard for student management
- ✔ Secure FTP and jailed shell access
- ✔ Rule of Three backups including local high availability and 2x offsite locations
- ✔ Live RAID backups
- ✔ Self service file recovery

Education Host fully GDPR compliant solution uses 'closest point' server locations, provides a knowledge base to users, and provides white label user guides for distribution through modules. Education Host's fully managed solution enables students to learn through using industry leading tools to best place them for industry.

“Education Host have been brilliant, they're approachable, knowledgeable, and extremely good at what they do.”



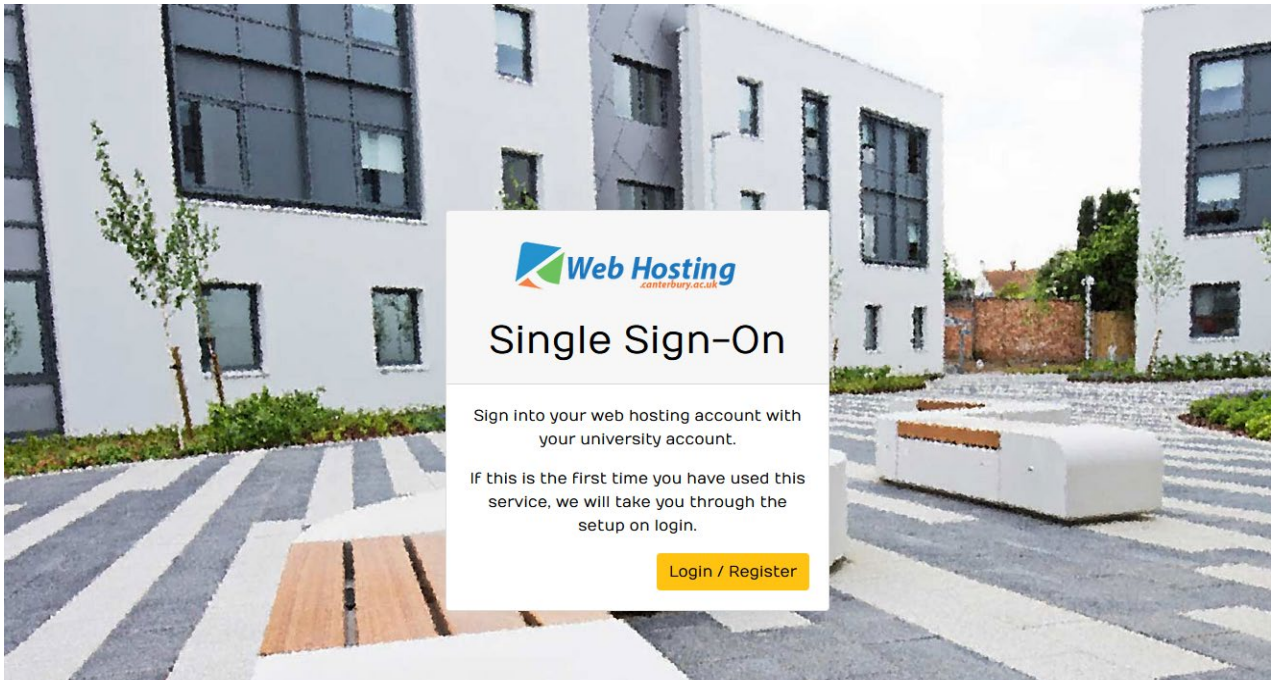
Challenge

Canterbury Christ Church Universities technical owner describes the challenge that they faced below:

“Before finding Education Host we were running a complicated, bespoke build, created by staff who had since left. Account provisioning was buggy, functionality was sparse, and the student interface was antiquated.

We wanted to provide our students with something industry relevant, easy to manage but also with all the additional trappings that an educational environment requires.

We didn't have capacity to build something ourselves and were concerned that if we did, we would just be in the same situation in 3- or 4-years' time.”



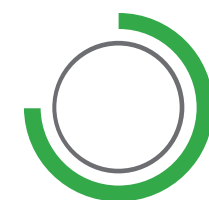
Solution

Education Host have worked closely with Canterbury Christ Church University to provide a single sign on experience for users and enhanced management tools to lecturers.

By leveraging industry leading tools such as cPanel and CloudLinux, students are provided a platform that provides tools that are being used at the forefront of development. These tools support teaching across a variety of web-based modules.

The web hosting service has provided a fully managed solution, with the network, hardware, version updates, security and end-to-end support being provided by Education Host.

Support is provided to both students and lecturers through supporting documentation, a knowledgebase, a support ticket system, and over live chat.



"Very helpful and quick to fix the issue!" - Student

"Perfect rapid response." - Lecturer

"Very helpful" - Student

Technical Owner

Get In Touch

Address
The Cottage, Church Lane, Worcester
WR3 8TQ

Phone
+44 7446190716

Web
nick@educationhost.co.uk
[https:// educationhost.co.uk](https://educationhost.co.uk)

